



Replacement Request Form

If your Jim's Card is damaged, lost or stolen:

1. Call Jim's Steakout corporate office during normal business hours at 716-885-2918 to have your account balance frozen.
2. Fully complete the information requested below and mail this form, along with your damaged/unreadable card to:

Jim's Steakout
Attn: Jim's Card Replacement
938 Elmwood Ave.
Buffalo, NY 14222

Customer Information

Name: _____

Address: _____

City, State, ZIP _____

Phone Number _____

Email Address _____

Jim's Card Number _____
(located on back of card)

Only cardholders that have previously registered their card are eligible for replacement cards.

For properly submitted claims, a new Jim's Card will be issued for the amount remaining on the damaged or unreadable card at the time account is frozen. It is recommended that claims be submitted via Certified Mail (U.S. Post).

Jim's Steakout is not responsible for lost, stolen, misdirected, damaged or illegible claims or mail. Allow 4-6 weeks for delivery of replacement Jim's Card.

By signing below, I do hereby certify under penalty of law that the above information is true and correct, and that I am the lawful owner (through purchase or gift) of the enclosed card.

Fraudulent claims will be prosecuted to the fullest extent of the law.

Signature

Date